



## **Business Process Analysis Course Outline**

### Objectives

- Understand benefits of Process Modeling
- Understand Basic Process Concepts
- Create Process Architecture, As-Is Models, & To-be Models
- Best Practices

### Audience

- Professionals interested in Process Architecture & Modeling
- Professionals interested in defining Corporate Strategies & Process Improvements

### Prerequisites

- None

### Course Description

This course will introduce you to the basic concepts of a process, help you identify/discover various process types, and build an As-Is model. The course will walk you through the process of analyzing the As-Is model using Six Sigma concepts to identifying process improvement areas towards creating TO-BE process models. This course will also highlight the process modeling best practices along with extensive hands-on exercises. At the end of this course, participants will be able to identify processes, analyze and suggest process improvements to run your organization effectively.

### Duration

2 Days

### Agenda

#### Day 1

- Process Concepts
- Process Types
- Process Modeling Notations
- Process Architecture

#### Day 2

- Process Discovery & Creating an As-Is Model
- Analyze As-Is Model
- Create To-Be Model
- Best Practice